

DUE DATE:

Your bill will be due approximately the same date each month. Failure to receive your bill will not extend your time for payment or excuse a late penalty.

SERVICE CHARGE: Chickasaw Electric does not collect money from members outside the office.

- \$20 For each trip made to remind customer-member of delinquent bills
- \$45 For New Account Setup
- \$60 For Reconnect and Same day service.

LEVELIZED BILLING:

Levelized billing is a great way to avoid seasonal high bills or for someone on a budget. This method uses your most recent 12 months billing history, plus or minus the previous month's balance, and divides this amount by 12 to arrive at a levelized bill. Levelized billing on your account will take effect only in the fall and spring during the year.

LOW-COST PAYMENT OPTIONS

Auto Payment: The customer-member sets up an online profile and chooses the time of month and maximum amount of their auto payment. These payments can be made by credit card, a \$3.00 fee does apply. E-Check no fee is required. The maximum amount accepted is \$1,000.00.

Credit Card: You may pay your bill through our automated phone system or our mobile app. We accept American Express, Discover, Master Card, and Visa. The maximum payment accepted is \$1,000.00. There is a \$3.00 convenience fee for each payment.

FREE PAYMENT OPTIONS:

Bank Draft: See Below

By Mail: Chickasaw Electric Cooperative
P.O. Box 459
Somerville, TN 38068

In-Person: Office Hours: 7 a.m. – 5 p.m. Monday – Friday
17970 Hwy 64 Somerville, TN 38068

Night Depository: Located at the drive-thru window at the CEC office (do not deposit cash)

E-Check: You may pay your bill online at CECPowerUp.com by phone with a CEC service representative, our mobile app, or our automated system. The maximum amount accepted is \$1,000.00.

Remote Payment and Presentment Service (RPPS): You can also pay your bill online through your bank or financial institution's website, this option offers the convenience of paying all of your bills in one place.

Social Media:

- Like us on Facebook: *Chickasaw Electric Cooperative*
- Follow us on Instagram: *ChickasawECoop*
- Follow us on Twitter: *ChickasawECoop*
- Follow us on Pinterest: *Chickasaw Electric Cooperative*
- Favorite in your Web browser: *CECPowerUP.com*

Watch for outage information, energy-saving tips, service enhancements, company news, and more!

Bank Draft:

IF YOU WOULD LIKE TO PAY YOUR ACCOUNT BY BANK DRAFT, PLEASE INCLUDE A BLANK "VOIDED" CHECK **OR** YOUR BANK ROUTING AND ACCOUNT NUMBERS ALONG WITH YOUR PAYMENT. SIGN THE AUTHORIZATION BELOW. YOUR BILL WILL BE DRAFTED APPROXIMATELY 5 (FIVE) DAYS BEFORE THE DUE DATE **FREE OF CHARGE**.

- Your bank must be a member of the Automated Clearing House
- Depending on time submitted, your next bill may need to be paid as usual
- Your bill will state if it is paid automatically

DATE

AUTHORIZATION TO BEGIN BANK DRAFT

BANK NAME

BANK ROUTING #

YOUR ACCOUNT #

Website



Report an Outage



Outage Map

